



# NORTH COUNTY FIRE PROTECTION DISTRICT

## AGENDA FOR REGULAR BOARD MEETING APRIL 27, 2021 AT 4:00 p.m.

LOCATION:

**FALLBROOK PUBLIC UTILITY DISTRICT  
990 EAST MISSION ROAD  
FALLBROOK CALIFORNIA**

### PUBLIC ACTIVITIES AGENDA

*For those joining us for the Public Activities Agenda, please feel free to depart at the close of the agenda. We invite you to stay for the remainder of the business meeting.*

#### CALL TO ORDER ROLL CALL MOMENT OF SILENCE PLEDGE OF ALLEGIANCE

1. **PUBLIC COMMENT — PRESIDENT VAN DOORN** (pgs. 5-6)  
➤ **STANDING ITEM:** Members of the Public may directly address the Board of Directors on items of interest to the Public provided no action will be taken on non-agenda items. The Board President may limit comments to three minutes per speaker (Board of Directors Operations – Elections, Officers and Terms SOG § 4.2.6.3.).
2. **COMMUNITY CHALLENGE COIN AWARD — D/C MAHR AND CHIEF ABBOTT** (pgs. 7-8)  
➤ **RECURRING ITEM:** Recognition of governing body and staff of Fallbrook Regional Healthcare District for their ongoing effort during the COVID-19 Pandemic.
3. **COMMUNITY CHALLENGE COIN AWARD — CAPTAIN CHOI AND CHIEF ABBOTT** (pgs. 9-10)  
➤ **RECURRING ITEM:** Recognition of Barbara Chambliss, who took steps to locate a missing individual.
4. **COMMUNITY CHALLENGE COIN AWARD — CAPTAIN HARRINGTON AND CHIEF ABBOTT** (pgs. 11-12)  
➤ **RECURRING ITEM:** Recognition of Yulissa Rosas for her assistance with a citizen with an ALS emergency.
5. **FIRST QUARTER 2021 AWARDS FOR BOARD RECOGNITION PROGRAM — CHIEF ABBOTT AND B/S STEPHEN-PORTER** (pgs. 13-22)  
➤ **QUARTERLY ITEM:** Select employees to be acknowledged for their efforts in the First Quarter 2021.

### ACTION AGENDA

#### CONSENT EVENTS:

*All items listed under the Consent Items are considered routine and will be enacted in one motion. There will be no separate discussion of these items prior to the Board action on the motion, unless members of the Board, Staff or public request specific items be removed from the Consent Agenda.*

6. **APPROVE REGULAR BOARD MEETING MINUTES, MARCH 23, 2021** (pgs. 23-28)  
➤ **STANDING ITEM:** Review and Accept Minutes for March 23, 2021 as presented.
7. **REVIEW AND ACCEPT FINANCIAL REPORT FOR MARCH 2021** (pgs. 29-36)  
➤ **STANDING ITEM:** Review and Accept Financial Report for March as presented.
8. **REVIEW AND ACCEPT POLICIES & PROCEDURES: None** (pgs. 37-38)
9. **MONTHLY OPERATIONS ACTIVITY REPORT – FEBRUARY 2021** (pgs. 39-50)  
➤ **Standing Event:** Monthly Report demonstrating Call Mix, Turnout Time, Call by Unit, Transports, Total Response Times, Aid Received & Provided, Monthly Inspection Report, Health & Safety – Injuries & Accidents and Turnover of Care statistics.

**Note:** The Americans with Disabilities Act provides that no qualified individual with a disability shall be excluded from participation in, or denied the benefits of, District business. If you need assistance to participate in this meeting, please contact the District Office 72 hours prior to the meeting at (760) 723-2012.



10. **MONTHLY OPERATIONS ACTIVITY REPORT – MARCH 2021**

(pgs. 51-62)

- **Standing Event:** Monthly Report demonstrating Call Mix, Turnout Time, Call by Unit, Transports, Total Response Times, Aid Received & Provided, Monthly Inspection Report, Health & Safety – Injuries & Accidents and Turnover of Care statistics.

11. **REVIEW AND ACCEPT FIRST QUARTER 2020 CUSTOMER SATISFACTION SURVEY**

(pgs. 63-70)

- **QUARTERLY REPORT:** Review and accept report for the First Quarter 2020 as presented. This quarterly report continues to reflect customer satisfaction is in the excellent range (98%) with 79 of 300 surveys returned and 245 Service and Sympathy Card sent in the First Quarter of 2020.

12. **REVIEW AND ACCEPT ANNUAL COST RECOVERY REPORT**

(pgs. 71-72)

- **RECURRING ITEM:** Report demonstrates recovery is below anticipated recovery at -42.04%; contributed to insurance company delays due to employee layoffs and lengthy processing times.

13. **REVIEW AND ACCEPT 3RD QUARTER OVERTIME TRACKING REPORT**

(pgs. 73-78)

- **QUARTERLY REPORT:** Review and accept report that indicates a 3% increase in annual and 34% increase in sick leave. Current overtime expenditures are 76% expended but the District has outstanding mutual aid reimbursements of \$ 260,169, which reduces the overtime expenses to 52% of the budget.

**ACTION EVENTS:**

All items listed under the Action Items Agenda will be presented and discussed prior to the Board taking action on any matter. Members of the public may comment on items at the time they are presented. Time Certain Items will commence precisely at the time announced in the Agenda.

14. There are no Action Event Items for the April 27, 2021 Board meeting.

(pgs. 79-80)

**DISCUSSION AGENDA**

No action shall be undertaken on any Discussion item. The Board may: acknowledge receipt of the information or report and make comments; refer the matter to Staff for further study or report; or refer the matter to a future agenda.

15. There are no Discussion Agenda Items for the April 27, 2021 Board meeting.

(pgs. 81-82)

**STANDING DISCUSSION EVENTS:**

All Events listed under the Standing Discussion Events are items presented every meeting.

● **LEGAL COUNSEL REPORT:**

(pgs. 83-86)

“ What Are the Mandatory Face-Covering Requirements?”

● **WRITTEN COMMUNICATION:** As attached.

(pgs. 87-90)

● **BOARD RECOGNITION PROGRAM**

● **NEWS ARTICLES:** As attached.

(pgs. 91-114)

● **COMMENTS/QUESTIONS:**

(pgs. 115-116)

● **STAFF:**

- Chief Abbott
- Other Staff

